CONVERSATION MANAGEMENT SYSTEM FOR... Title: Docket No.: BEAS-01033US5 Inventor(s): Rocky Stewart, et al. Serial No.: Unknown Agent: Karl Kenna Confirm No: Unknown Phone: (415) 362-3800 Filed: Herewith Express Mail No.: EL622695266US Sheet 1 of 18

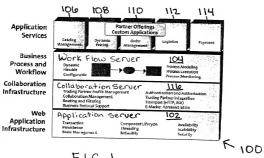
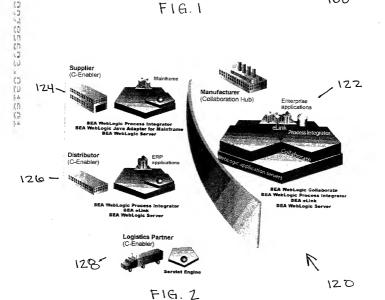


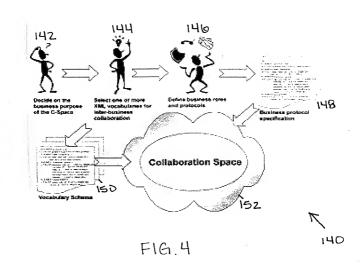
FIG. 1



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134 136 Trading Partner Trading Partner Hub 132 Trading Partner 138 130

FIG. 3



Inventor(s): Rocky Stewart, et al. Agent: Karl Kenna Phone: (415) 362-3800 Express Mail No.: EL622695266US

Sheet 4 of 18

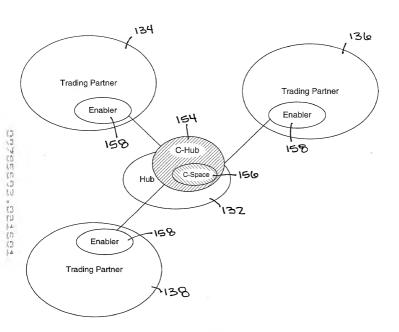
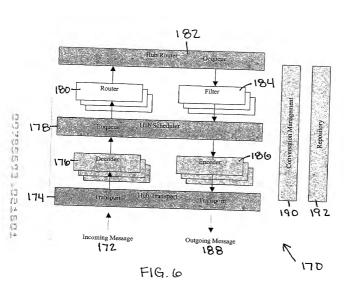


FIG. 5

Title: CONVERSATION MANAGEMENT SYSTEM FOR...
Docket No.: BEAS-01033US5
Serial No.: Unknown
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Express Mail No.: EL622695266US Sheet 5 of 18



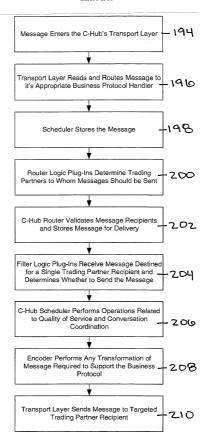
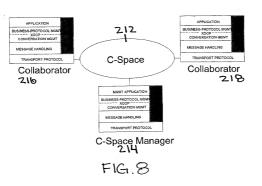


FIG. 7

1.4



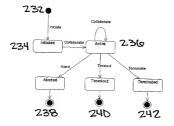


FIG. 9

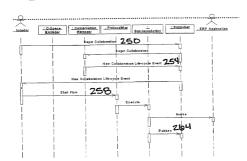


FIG. 10

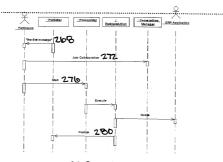


FIG.11

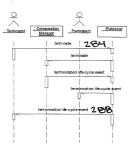


FIG. 12

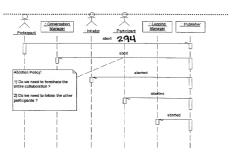


FIG. 13

Title: CONVERSATION MANAGEMENT SYSTEM FOR...
Dokelt No. BEAS-01033US5 Inventor(3) Rocky Stewart, et al.
Serial No: Usknown
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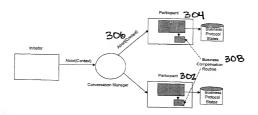


FIG. 14

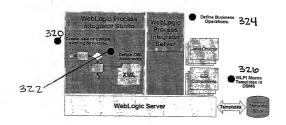


FIG. 15

Title: CONVERSATION MANAGEMENT SYSTEM FOR...

Dokel No.: BEA-\$0.1033US | Inventority: Nocky Stewart, et al.

Serial No: Unknown
Confirm No: Unknown
Filed: Herewith | Express Vail No.: EL622695266US

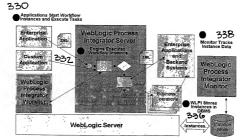


FIG. 16

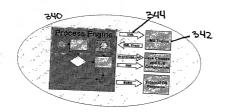


FIG. 17

Title: CONVERSATION MANAGEMENT SYSTEM FOR...
Doket No.: Elsa-6-1033US5 Inventoric): Rocky Stewart, et al.
Serial No.: Unknown Agent: Karl Kenna
Conffirm No: Unknown Phone: (415) 362-3800
Filed: Express Mail No.: EL62269266US
Sheet 12 of 18

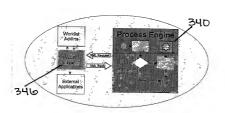


FIG. 18

Title: CONVERSATION MANAGEMENT SYSTEM FOR...
Doket No.: EBA-5-4 1053185 | Inventorly, Roschy Stewart, et al.
Serial No.: Unknown Agent: Kart Kenna
Conffrm No.: Unknown Phone: (415) 362-3800
Filed: Herewith Express Mail No.: EL622695266US
Sheet 13 of 18

c-hub -510 512 c-space business-protocol conversation 516 sender 518 trading-partner extended-property-set any trading-partner 526 extended-property-set any -528 message 530 message-part any

F1G.19

Title: CONVERSATION MANAGEMENT SYSTEM FOR...
Doket No.: EBAS-0.1033US Inventor'): Reachy Stewart, et al.
Serial No.: Unknown Agent: Karl Kome
Conffirm No: Unknown Phone: (415) 362-3800
Filled: Express Mail No.: EL622695266US
Sheet 14 of 18

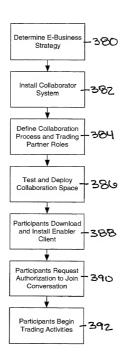
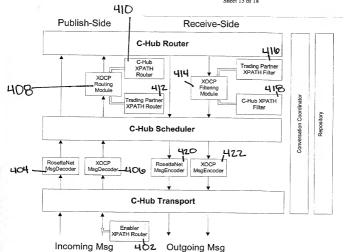


FIG. 20

Title: CONVERSATION MANAGEMENT SYSTEM FOR....
Docket No.: BEAS-01033US5 Inventor(s): Rocky Stewart, et al.
Serial No Unknown Agent: Karl Kenna

Confirm No: Unknown Phone: (415) 362-3800
Filed: Herewith Express Mail No.: EL622695266US



F1G.21

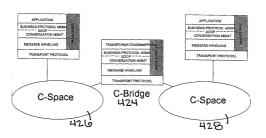
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Title CONVERSATION MANAGEMENT SYSTEM POR...
Doket No.: EBR-6-10/33185 Inventoric). Rocky Stewart, et al.
Serial No: Unknown Agent Karl Kenna
Confirm No: Unknown Phone: (415) 362-3800
Filed: Herewith Express Mail No: EL622695266US
Shet 15 of 18



F1G. 22

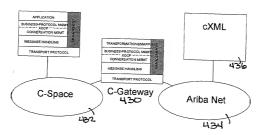
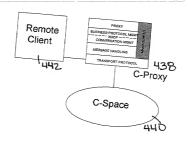


FIG. 23

Title CONVERSATION MANAGEMENT SYSTEM FOR Docket No.: BER-6-10/33US5 Inventor(): Rocky Stewart, et al. Serial No: Unknown Agent Karl Kenna (Confirm No: Unknown Phone: (415) 362-3800 Filed: Herewith Schet 17 of 18



F1G. 24



FIG. 25

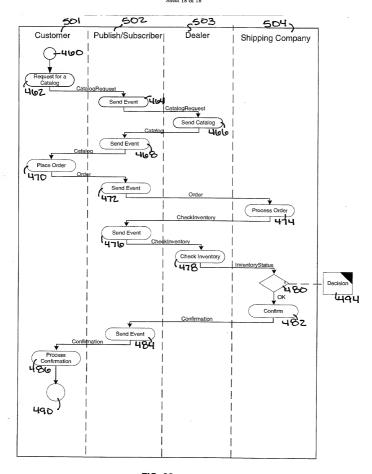


FIG. 26